



# Technical Service

The Henkel Loctite Corporation is staffed with seasoned technicians. The technicians can install and adjust equipment, resolve dispensing or curing problems, and train your personnel on the proper usage and selection of Loctite® adhesives and equipment.

*For more information on these services, please contact your local Loctite representative or the Service Representative for your Region/Type of Application.*

	Service Description	Cost
<b>Standard Rate:</b>	<b>Day shift labor charge Monday – Friday</b>	<b>\$110/Hr</b>
<b>Overtime:</b>	<b>Labor requested and/or performed in excess of normal day shift working hours.</b>	<b>\$165/Hr</b>
<b>Saturday, Sunday &amp; Holiday:</b>	<b>Labor for work requested and/or performed on Saturday, Sunday, or a holiday.</b>	<b>\$220/Hr</b>
<b>Travel Time:</b>	<b>Time to and from customer’s facility</b>	<b>\$90/Hr</b>
<b>Other Expenses:</b>	<b>Service Van/Car Milage</b> <b>Meals and Lodging</b> <b>Airline Tickets</b> <b>Taxi, Limo, Bus Fare</b> <b>Parts</b> <b>Rebuilt/Exchange Units</b> <b>Training Programs/Literature</b>	<b>\$.55/Mile</b> <b>Actual</b> <b>Actual</b> <b>Actual</b> <b>Actual</b> <b>Actual</b> <b>Quote Required</b>
<b>Warranty:</b>	<p><b>Henkel Loctite Corporation warrants for a period of ninety (90) days that the services provided under this Agreement will be in accordance with the scope of work or other written description of services given to the Customer or Henkel Loctite will return to readjust or retrain Customer personnel.</b> The foregoing warranty is the sole warranty given with respect to Henkel Loctite’s services, product, or equipment. All warranties of merchantability, fitness for a particular purpose, and other warranties of whatever kind (including against patent or trademark infringement) are hereby disclaimed by Henkel Loctite and waived by Customer. This statement sets forth exclusively all of Henkel Loctite’s liability to the Customer in contract, tort, or under any other legal theory, in part or otherwise, in the event of non-performance of product or in the event of defective equipment. Without limitation of the foregoing, and to the fullest extent possible under applicable laws, Henkel Loctite expressly disclaims any liability whatsoever for any damages incurred directly or indirectly in connection with the sale or use of, or otherwise in connection with, the equipment or any product, including, without limitation, loss of profits and special, indirect or consequential damages, whether caused by Henkel Loctite’s negligence or otherwise. It is the Customer’s responsibility to test any Henkel Loctite product or equipment in accordance with conditions applicable under the circumstances to determine whether any service, product, or equipment is appropriate for the Customer’s particular use.</p>	